

## Thornhill Group Ltd

### Quality Policy Statement

**The purpose of the Quality Management System operated by Thornhill Group Ltd (Thornhill Engineering Services Ltd; Thornhill Rubber Ltd & Thornhill Rail Ltd) is to ensure that Service Provision and that all Products are manufactured and supplied in a form consistent with the Customer's specified requirements.**

To achieve these objectives the Company's Quality Management System is designed to satisfy the requirements of **BS EN ISO 9001: 2015**.

All employees of the company are expected to develop and maintain the system in accordance with the documented procedures, be aware that this policy involves all parts of the Company's business and to understand their responsibilities with regard to the Quality Management System.

While the Managing Director has the overall responsibility for the compliance and administration of the Quality Management System and leads by example by showing total commitment to the System, the QESH Manager has the responsibility for ensuring that the Quality Management System is developed and maintained at all levels involving internal systems audits and introducing improvements in the System or working procedures as considered advantageous to the Company's objectives.

**The Company is committed to developing its employees in terms of product and systems knowledge.**

**The ultimate objective is complete customer satisfaction every time, achieved through continual improvement of the Quality Management System.**

**This is supported by our company profile and details of this are available upon request.**

Having now established itself as a highly respected aftermarket service company Thornhill's mission is to build on its reputation and become the customer's first choice for bespoke customer products, heat exchangers and service provision in the UK, Europe and World-wide.

This policy and the Company's quality objectives are periodically reviewed and revised as necessary.

Signed: *David Lilley*

Group Managing Director

Dated:31/07/18